

Tips and Tricks

Make sure members feel appreciated and stay interested to keep them involved!

Member Recruitment and Retention

Effectively Orient and Train Volunteers

- Schedule a mandatory volunteer orientation and training about two weeks after your information sessions.
- Train volunteers by using veteran volunteers who did similar events the previous year.
- Organize a volunteer retreat it is a great way to comprehensively train new volunteers and plan for the semester or year with them.
- Prepare clear descriptions of the duties of a club member, engagement opportunities and benefits of being a volunteer.
- Learn about UNICEF's core programming activities and ask your faculty advisor or another professor to discuss issues of child survival with the new group.
- Remind yourself and others why you volunteer by sharing stories, quotes or ideas that inspire you! Why did they join the UNICEF Club?
- Keep track of how many returning volunteers you have. Recruitment costs money. How does your budget look?
- Obtain a copy of the school calendar. What is the best time to get your volunteers involved?



 Delegate: Allow volunteers to take on leadership roles. When members are responsible for something specific, they are more likely to show up.

Sample Point System

Point	Requirement	Distribution
Attendance Point	Attend at least 50% of meetings	1 point per meeting
Participation Point	Actively help with a club event	1 point per hour (6 hours = 6 participation points)
Committee Point	Active contribution/involvement	Discretion of Committee Chair
Social Point	Attend on-campus events to represent UNICEF/attend off-campus UNICEF socials	4 total events, 1 point per event (4 points = social point)
Recruitment Point	Invite a new member to a meeting or event	1 point per recruit

Creating Incentives

Sample 1: Create Committees

Outstanding members could be eligible to lead or participate in a committee:

- Fundraising
- PR/Awareness
- Recruitment/Social

Sample 2: Use a Points System

Based on the number of points obtained (see chart above), members receive some of the following items:

- UNICEF Certificate
- Election Eligibility
- UN Tour/Weekend Retreat Eligibility

Best Practices

Show Appreciation Often!

 Saying thank you is important. This can be done through a thank you note, a verbal recognition and/or a small gift.

Lead by Example

 If you want members to show up on time, make sure you are always on time. This rule applies for almost everything.

Incentives Work Wonders

Examples include:

- Recommendation letter
- Food
- Volunteer recognition in speeches, media and meetings
- Shirts, buttons and pins
- Parties, retreats, picnics and other "off duty" events

Help Volunteers with Time Management

- Determine what other commitments they have. Can they really commit to the club?
- Decide whether evening volunteer meetings might work better for school schedules.
- Keep the experience educational.
- Provide detailed information. There is no such thing as too much UNICEF data in an experiential learning environment.
- Help your volunteers feel adequately prepared for their many tasks in the community.

Keep Volunteers Energized and Interested

 Use icebreakers, team building exercises and energizers at meetings.